

OUR LABORATORY QUALITY POLICY

The Quality Policy of the Main Research Laboratory of Polisan Kansai Boya San. ve Tic. A.Ş. is to continue its operations in a manner which is based on objectivity, independence, integrity, confidentiality and reliability by following current national and/or international standards or test methods published by credible organizations, implementing good occupational and technical practices, providing its customers with services in the shortest time possible, complying with legal requirements and customer specifications and offering affordable services.

The key objective of the Main Research Laboratory of Polisan Kansai Boya San. ve Tic. A.Ş. is to use expert personnel receiving continuous training in their field of work as well as test instruments that are compatible with the related test methods and standards, maintain control of the instruments through calibration programs, achieve customer satisfaction by successfully completing the tests requested by customers and offering the highest quality services, use the necessary reference/standard materials to perform the tests in a precise manner, offer assurance of the test quality by benchmarking with national/international laboratories and thus minimize potential customer complaints.

All laboratory personnel have learned and embraced all of the policies and procedures within the quality management system which has been designed according to the requirements of the TS EN ISO/IEC 17025 standard and carry out their work according to these policies and procedures. Thus, Laboratory Management is committed to following the TS EN ISO/IEC 17025 standard and TURKAK Guidelines and Communiques and to taking the necessary actions to continuously improve the effectiveness of its Quality Management System.

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